PROVIDER BULLETIN

A bulletin for the Molina Healthcare of Ohio provider networks

Update: Coronavirus

Information for providers in all networks

Molina Healthcare is monitoring coronavirus (COVID-19) developments daily. Our Corporate Chief Medical Officer (CMO) is working closely with our health plan CMOs to ensure we are prepared to assist our members and providers.

What is Coronavirus (COVID-19)?

COVID–19 is a new strain of coronavirus, which originated in Wuhan City, China. The name COVID-19, is short for "coronavirus disease 2019." This virus causes respiratory illness and has infected thousands of people worldwide. The Centers for Disease Control (CDC) and World Health Organization (WHO) are actively monitoring the outbreak of this new coronavirus strain. Visit the CDC's Traveler's Health website at wwwnc.cdc.gov/travel for travel notices and advisories.

What are the symptoms of Coronavirus?

Common signs of infection include fever, cough and respiratory symptoms such as shortness of breath and breathing difficulties. In more severe cases, this infection can cause pneumonia, acute respiratory distress syndrome, kidney failure and even death.

People with heart and lung disease or weakened immune systems, as well as infants and older adults, are at higher risk for more severe symptoms from this illness.

How is Coronavirus spread?

Coronaviruses are generally thought to be spread most often by respiratory droplets. They are usually spread from an infected person to others through the air by coughing and sneezing and through close personal contact such as touching or shaking hands.

Who should be tested?

The CDC is telling clinicians to use their judgment in determining whether testing is necessary. Clinicians should consider the presence of symptoms (fever, cough, shortness of breath), travel history, contact with a confirmed coronavirus patient and local epidemiology, and should rule out other potential causes of illness. Visit the "Evaluating and Reporting Persons Under Investigation (PUI)" page at www.cdc.gov/coronavirus/2019-ncov/ under "Healthcare professionals", by selecting "Evaluating and Testing PUI" for additional information.

These guidelines expand testing to a wider group of symptomatic patients. Clinicians should use their judgment to determine if a patient has signs and symptoms compatible with coronavirus and whether the patient should be tested. Decisions on which patients receive testing should be based on the local epidemiology of coronavirus, as well as the clinical course of illness. Most patients with confirmed coronavirus have developed fever and/or symptoms of acute respiratory illness (e.g., cough, difficulty breathing). Clinicians are strongly encouraged to test for other causes of respiratory illness, including infections such as influenza (flu).

Epidemiologic factors that may help guide decisions on whether to test include: any persons (including healthcare workers) who have had close contact with a laboratory-confirmed coronavirus patient within

Questions?

Provider Services – (855) 322-4079
8 a.m. to 5 p.m., Monday to Friday
(MyCare Ohio available until 6 p.m.)

Email us at OHProviderRelations@MolinaHealthcare.com

Visit our website at MolinaHealthcare.com/OhioProviders

Join Our Email Distribution List

Get this bulletin via email. Sign up at www.MolinaHealthcare.com/ProviderEmail.

14 days of symptom onset, or a history of travel from affected geographic areas within 14 days of symptom onset.

When there is a suspected case of coronavirus, clinicians should immediately notify their state or local health department and implement infection control practices. Visit the "Interim Infection Prevention and Control Recommendations for Patients with Suspected or Confirmed Coronavirus Disease 2019 (COVID-19) in Healthcare Settings" page at www.cdc.gov/coronavirus/2019-ncov/ under "Healthcare professionals" select "Infection Control," then "Guidance and Resources on Infection Control" and "Interim Infection Prevention and Control Recommendations for Patients with Confirmed Coronavirus Disease 2019 (COVID-19) or Persons Under Investigation for COVID-19 in Healthcare Settings" for additional information.

As availability of diagnostic testing for coronavirus increases, clinicians will be able to access laboratory tests for diagnosing coronavirus through clinical laboratories performing tests authorized by the Food and Drug Administration (FDA) under an Emergency Use Authorization (EUA). Clinicians will also be able to access laboratory testing through public health laboratories in their jurisdictions.

What billing codes are related to coronavirus?

CPT	Description HCPCS
U0001	This code is used specifically for CDC testing laboratories
U0002	This code is used for non–CDC testing laboratories

ICD-10	Description
B97.29	Other coronavirus as the cause of diseases classified elsewhere
Z03.818	Encounter for observation for suspected exposure to other biological agents - ruled out
Z20.828	Contact with and (suspected) exposure to other viral communicable diseases

Resource References:
CDC: ICD-10-CM Official Coding Guidelines – Supplement. Coding encounters related to COVID-19 Coronavirus Outbreak. Effective: February 20, 2020. Located at https://www.cdc.gov/nchs/icd/icd10cm.htm under "2019 Novel Coronavirus (COVID-19) interim coding advice."

<u>WHAT MOLINA IS DOING TO HELP ITS MEMBERS</u>:

Molina will waive co-pays and cost share for the diagnostic laboratory test for coronavirus until May 1, 2020. (If the outbreak continues please monitor our provider notifications for potential extension of this policy). This policy will cover the test kit for patients who meet CDC guidelines for testing, which can be done in any approved laboratory location. Molina will waive the member costs associated with this diagnostic testing for coronavirus at any authorized location for all Medicare, Marketplace and Medicaid lines of business. No Prior Authorization is needed for this testing.

Molina will offer zero dollar co-pay and cost share for participating (PAR) telemedicine visits (where these are a covered benefit) for any diagnosis until May 1, 2020. (If the outbreak continues please monitor our provider notifications for potential extension of this policy). Molina members should use telemedicine as their first line of defense in order to limit potential exposure in physician offices. **Cost sharing will be waived for all video visits by in-network providers delivering synchronous virtual care (live video-conferencing) for those plans that cover this type of service.**
- For Teladoc information, visit www.MolinaHealthcare.com, and under "Members" select "Medicaid" then "About Medicaid" and "What's Covered" then "Virtual Care."
- For Telehealth Information visit the Molina website, and under the Manual tab, select "Provider Manual & Training" then "Medicaid and MyCare Ohio Combined Provider Manual" and "D. Telehealth and Telemedicine Services" under Appendix A.

- Behavioral Health, provider type 84/95, should view the "[Guidance for Providing Behavioral Health Services via Telehealth](#)" located at https://mha.ohio.gov under "Health Professionals" choose "About Mental Health and Addiction Treatment" then "Coronavirus" and "Telehealth Guidance."

Molina will waive co-pays and cost share for office visits, urgent care visits and emergency department (ED) visits where the diagnosis rendered is specifically related to coronavirus until May 1, 2020. (If the outbreak continues please monitor our provider notifications for potential extension of this policy). Visits for other symptoms or diagnoses will not have co-pay or cost share removed. This includes not removing cost share for other laboratory testing (besides coronavirus testing), x-rays or any other add-on testing.

Molina will relax refill timing on all prescriptions until May 1, 2020. (If the outbreak continues please monitor our provider notifications for potential extension of this policy). Refill timing will be relaxed to allow refills up to seven days early.

Molina will allow 90-day prescription volumes if this is covered by your plan. This covers prescriptions and refills performed at CVS pharmacies.

Molina Nurse Advise Line will continue to be available 24 hours a day, 7 days a week.

Medicaid, Medicare and Marketplace Nurse Advise Line
English: (888) 275-8750
Spanish: (866) 648-3537
TTY: 711

MyCare Ohio Nurse Advice Line
English and Spanish: (855) 895-9986
TTY: 711